Client Benefits Assistance Interest Procedures

When you sign up a senior client for the CSFP program for the first time or complete a formal review it is best practice to screen the client for possible other resources they may qualify for and need. Some of these resources can be addressed by the Benefits Assistance Team at the East Texas Food Bank. There are a couple of different ways you or the client can request help for the client.

Benefits Assistance Team can help with the following: SNAP, TANF, CHIP, Medicaid, Healthy Texas Women, and Medicare Savings Program.

Requesting Benefits Assistance:

1. <u>Internet Access</u>: Fill out the section at the bottom of the East Texas Food Bank website Benefits Assistance tab and include the county the client lives in. After submitting the request, a Benefits Specialist will contact the client to help with their needs.

2. <u>No Internet Access</u>: Fill out a Benefits Assistance Interest Form and submit to the Benefits Assistance Manager at the East Texas Food Bank.

Submit: Choose one of the following methods *(Include your Agency or Program Name)

- Scan and email the form to benefits1@easttexasfoodbank.org
- Take a picture on your phone and text a copy to (903) 952-0404

Mary Lloyd Benefits Assistance Manager East Texas Food Bank <u>benefits1@easttexasfoodbank.org</u> (903) 952-0404