Civil Rights Exam
Child and Adult Care Food Program 2019-20
East Texas Food Bank

Name (please print): ____________________________________________________________

Site name: __________________________________________________________________

1 Select the option with the correct USDA FNS protected classes.
   a. Race, Color, National Origin, Sex, Marital Status, Age, and Disability
   b. Race, Color, National Origin, Sex, Age, and Disability
   c. Race, Color, National Origin, Genetic Information, Sex, Age, and Disability
   d. Race, Color, Sexual Orientation, National Origin, Sex, Age, and Disability

2 Unlawful discrimination can be unintentional.
   a. True
   b. False

3 Select the example that portrays unlawful discrimination.
   a. Serving larger portions to one group over another.
   b. Closing programs in areas easily accessible to all participants over ones that are not easily accessible to all participants.
   c. Failing to provide accommodating meals to persons with special needs.
   d. All of the above.

4 The names of participants must not be published, posted, or announced except when used to determine and verify eligibility.
   a. True
   b. False

5 Select the 3 types of program accessibility covered in this training.
   a. Meal modifications
   b. Physical accessibility
   c. Transportation accommodations
   d. Medical accommodations
   e. Computer accessibility
   f. Language accommodations
6 Treating customers with respect and dignity is a customer service best practice.
   a. True
   b. False

7 CEs are authorized to process a Civil Rights complaint without notifying TDA F&N.
   a. True
   b. False

8 How many days does a person alleging discrimination have to file their complaint?
   a. 30
   b. 60
   c. 120
   d. 180

9 When a complaint is forwarded to TDA, which one of the protected classes requires the complaint to be forwarded to Federal mediation and Conciliation Service within 5 days?
   a. Disability
   b. Race
   c. Age
   d. National Origin
   e. Sex
   f. Color

10 Select the 4 reasons everyone should comply with Civil Rights laws.
   a. Legal purposes
   b. Demonstrate respect and dignity of all
   c. Prevent complaints
   d. Eliminate barriers
   e. Deter receipt of benefits
   f. Fair and equal treatment